



ADVOCACY CENTER

CLIENT ASSISTANCE PROGRAM (CAP)

CAP provides free assistance to persons seeking services authorized under the Rehabilitation Act.
The Advocacy Center (AC) is a statewide non-profit agency providing free legal services to senior citizens and persons with disabilities.

ELIGIBILITY

To be eligible for CAP services, an individual must:

- be a Louisiana resident; AND
- have a physical and/or mental disability; AND
- be seeking, receiving or denied services authorized under the Rehabilitation Act (such as Louisiana Rehabilitation Services [LRS], American Indian Rehabilitation Services [AIRS], Independent Living or Supported Employment Services)

SERVICES

INFORMATION AND REFERRAL

- Provides information regarding legal rights and referrals to service providers, support groups and other advocacy agencies

EDUCATION AND TRAINING

- Provides training to clients, family members and other professionals on self-advocacy, the LRS/AIRS appeals process, and other LRS/AIRS issues, including eligibility requirements, policies, procedures, client rights, and services authorized under the Rehabilitation Act.

SYSTEMS ADVOCACY

- Improves the LRS and AIRS systems by identifying system-wide problems and making recommendations to improve agency performance and ensure the protection of client rights

INDIVIDUAL CASE ADVOCACY

- Services include advice, consultation, negotiation, mediation, advocacy, instruction, and/or representation at administrative and court proceedings. Priority is given to clients in greatest need and those unable to self-advocate.

This program is authorized under the Rehabilitation Act and is funded by the U.S. Dept. of Education, Rehabilitation Services Administration.

For Assistance:

Call: TOLL-FREE 1-800-960-7705 (Voice) 1-866-935-7348 (TTY)

To request services in Vietnamese, call 1-800-960-7705, extension 153. Để đòi hỏi những công tác (dịch vụ) bằng tiếng Việt, xin gọi 1-800-960-7705, mở rộng 153.

For information in Spanish, please call 1-800-960-7705, ext. 152. Para información en español por favor llame 1-800-960-7705, ext.152

Write: 1010 Common Street, Suite 2600, New Orleans, LA 70112

Visit our website: www.advocacyla.org

AC has offices in New Orleans, Baton Rouge, Lafayette, and Shreveport